Information for Students

Trending Tips

- Having trouble accessing your Winter 2018 courses? See how to login and access your Portal courses [1].
- Want to learn more about the Portal? Watch the Student Orientation Video [2]!
- Access your Portal course materials on any mobile device using the mobile apps [3].

Portal Support and the U of T Holiday Break
The University of Toronto is closed and will reopen Wednesday, January 3rd, 2018. Full Portal Help support services will resume on January 3rd.

Portal Help staff cannot provide users access to Portal courses or manually enroll instructors, course staff, teaching assistants, or students in Portal courses.

Student access to Portal courses is enabled by the instructor. Check ACORN [4] to verify course enrollment, and contact the Registrar's Office and course instructor if you do not have access to Portal courses.

How do I log into the Portal?

- Log in and Accessing My Course [1]
- Portal Student Orientation Video (created by UTM Library) [5]
- Guest Access [6]
- Course Home Page [7]
- Changing Your Personal Information [8]

Assignments & Tests

- Submitting Assignments [10]
- Completing a Test or Survey [12]
- Portfolios Overview [13]
- peerScholar [14]
- Turnitin [15]

Classroom Response System

- iClicker Student Registration [16]

Course Notifications

- Course Availability [17]
- Announcement Email [18]
- Notifications Dashboard [19]
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- Email Notifications: Notifications Dashboard [20]

Communication

- Sending and Receiving Email [21]
- Discussion Boards [22]
- Blogs [23]
- Journals [24]

Webinar software (Blackboard Collaborate)

- About Blackboard Collaborate [25]
- Participant Orientation [26] (video)
- Check Your System Requirements
  - **Step 1:** Do you have the supported Operating System and version of Java installed for Blackboard Collaborate? [27]
  - **Step 2:** Enter a configuration room and test your connection, settings, and configure your audio. [28]
- Logging in to the webinar [29] (video) NB: Participants using Mac OS X 10.8.4 and later will be prompted to download and use the Blackboard Collaborate Launcher. Additional information regarding the launcher and its use can be found on the Blackboard Collaborate website [30].
- Getting Started for Participants Quick Reference Guide [31](pdf)
- Minimum System Requirements [32]
- Joining by Telephone [33]
- Troubleshooting common Webinar issues [34]

Groups

- UT Group Self Sign Up [35]
- My Groups [36]
- Group Assignments [37]

Screen Recording

- Techsmith Relay [38]
  **NOTE:** Students are limited to 40 videos on the MyMedia service.

Publisher Access in Your Course

- WileyPLUS [39]

Content Collection

- Uploading content

Learner Support Available at the University of Toronto [40]

Help Contacts [41]

Supported Browsers [42]

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[7] http://portalinfo.utoronto.ca/content/course-home-page
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[24] http://portalinfo.utoronto.ca/content/journals
[27] http://support.blackboardcollaborate.com/ics/support/default.asp?deptID=8336&amp;task=knowledge&amp;questionID=2890
[28] https://sas.elluminate.com/site/external/jwsdetect/meeting.jnlp?sid=345&amp;password=M.03136578F26BD36D82394DAE2A4B5&amp;username=Test
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